Develop Us

Specialist Tuition Terms and Conditions

These terms apply to all tuition and consultation services provided by Develop Us. By booking a session or consultation, you agree to these terms.

1. Initial Consultation and Assessment

A mandatory **Initial Pre-Tuition Consultation** must be completed before any regular tuition sessions can begin.

- **Cost:** The fee for this consultation is **£60**.
- **Purpose:** During this time, we will conduct essential assessments to determine your child's current attainment levels in word reading and spelling. This allows us to create a tailored and effective learning plan.

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2. Tuition Fees and Payment

- **Session Cost:** Our standard rate for children's tuition is **£45 per hour**.
- **Payment Schedule:** Tuition fees must be **prepaid in full for the entire term** prior to the start of the first session.
- **Non-Refundable:** All prepaid term fees are **non-refundable**. This policy secures your child's dedicated time slot with our specialist and covers the fixed costs of providing our specialist service.

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3. Cancellation and Rescheduling Policy

Your commitment to attending scheduled sessions is vital for your child's progress and our service efficiency. When a session is cancelled or missed, we lose the ability to book another student and still incur costs for our specialist's time.

A. Cancellations and Missed Sessions

- **Standard Charge:** All cancellations or failures to attend (no-shows) will result in a **100% session charge**. The prepaid session fee will be forfeited.
- **Notification:** You **must notify Develop Us** as soon as possible if your child is unable to attend a scheduled session.

B. Rescheduling Requests

- If you notify us of an absence at least 7 days in advance. We will **attempt to reschedule** the session within the current term.
- **Please Note:** Rescheduling is not guaranteed and is subject to the specialist's and facility's availability. If we cannot find a suitable alternative time, the session will be lost for that week and the full fee will still apply.
- **Too Late for Charge Avoidance:** Notification given ***after*** a missed appointment or session will be too late to attempt rescheduling and will result in the 100% charge.

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4. Termination of Contract

Develop Us reserves the right to terminate our contract and cease providing tuition services if there are **repeated instances of no-shows or late cancellations**. If the contract is terminated due to repeated non-compliance with the attendance policy, prepaid fees will not be refunded.

Key Takeaways (Summary)

- **Initial Step:** Book and pay for the **£60 Pre-Tuition Consultation** first.
- **Payment:** Pay for the **full term (£45/hour)** before tuition begins. These fees are **non-refundable**.
- **Attendance:** Give us as much notice as possible for any absence. All late cancellations or missed sessions incur the **full fee**.
- **Rescheduling:** We will ***try*** to reschedule notified absences, but it is **not guaranteed**.

Notice of cancellation should be given by calling us on 07575 678 567 or emailing info@developus.wales